# RAHBAR KISAN INTERNATIONAL

## NCSA achieves two ISO certifications in IT service

## Management and information security in Data Centers


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Doha, October 07 (QNA) – The National Cyber Security Agency (NCSA), through its Information Technology Department, has obtained two internationally recognized ISO certifications: the ISO/IEC 20000 certification for IT Service Management and the ISO/IEC 27001 certification for Information Security in Data Centers.

These certifications highlight the agencys adherence to international standards in cybersecurity and digital safety, demonstrating its commitment to ensuring data quality and security in all of its internal operations.

On this occasion, Director of the Information Technology Department at NCSA Sarah Hassan Al Abdulmalik emphasized the significance of obtaining the ISO 20000 certification, stating, "This certification affirms the high standards of IT services we provide. It is grounded in key principles designed to achieve operational excellence, meet customer needs, and continuously enhance our IT management practices in line with global standards."

Al Abdulmalik further acknowledged the effort behind this achievement, adding, "Receiving these certifications is a testament to the dedication and hard work of our teams. They successfully fulfilled all requirements and completed the necessary procedures, passing rigorous technical

and security evaluations without any remarks."

The ISO/IEC 27001-2022 certification for data center security plays a vital role in elevating the agencys ability to safeguard its data centers, infrastructure, systems, and applications.

By implementing robust internal and external protocols, the agency aims to support business continuity during disasters and continuously monitor risks.

This certification enhances the reliability and security of critical infrastructure management, ensuring business operations under all conditions and risks.