

## AJKIRD achieves milestone launching first-ever Taxpayer Facilitation Centre at remote Sehnsa town in Kotli District



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MIRPUR (AJK): Dec. 04 ; The AJK State Department of Inland Revenue has achieved another milestone establishing its first-ever Taxpayer Facilitation Centre (TFC) at remote Sehnsa tehsil in Kotli district of Mirpur division for the facility of existing and coming tax payers, giving the district

this unique distinction, it was officially said.

Disclosing this an IRD (South) spokesman told this Correspondent here on Thursday that the project involves the high vision of the Prime Minister of Azad Jammu & Kashmir, Faisal Mumtaz Rathore, special directives of the Minister of Inland Revenue, Chaudhry Qasim Majeed, and Chairman AJ&K CBR, Muhammad Raqib Khan through setting up of the first-ever Taxpayer Facilitation Centre in the history of the Department of Inland Revenue was established in Tehsil Sehnsa, District Kotli. The inauguration of this significant milestone was carried out by the Commissioner of Inland Revenue (South Zone), Syed Ansar Ali. With this, District Kotli became the first district where the Department of Inland Revenue set up a facilitation centre of this kind, the spokesman said.

The department's spokesman continued that the establishment of a tehsil-level Tax Facilitation Centre was part of the department's ongoing work under the special directives of senior officials, revenue reform initiatives, and public convenience. This project was completed in a very short period and officially inaugurated on 4th December 2025 in Tehsil Sehnsa by the Commissioner of Inland Revenue, South Zone, Syed Ansar Ali.

Previously, facilitation centers existed at the district level, but this is the first time a tehsil-level centre has been established to serve the broader public interest. The inauguration ceremony saw

participation from departmental officers, representatives from various sectors and press clubs, the business community, and taxpayers.

Addressing the ceremony, Commissioner of Inland Revenue Syed Ansar Ali stated that taxpayers are the backbone of the state's economy, and their facilitation and guidance are the department's top priority. He emphasized that, following the directives of the CBR Chairman, the tax system is being made public-friendly, transparent, and modern, so that facilitation can be extended at every level, boosting both revenue collection and taxpayers' confidence.

The new Taxpayer Facilitation Centre, Sehnsa represents a significant step toward providing effective, organized, and immediate services to the tax community. This centre will offer services including sales tax and income tax registration, guidance, technical assistance in filing returns, training in system usage, informational material regarding tax laws, procedures, and policies, and guidance for using online portals. Trained, courteous, and technically skilled staff have been appointed to ensure smooth operations.

The Commissioner further stated that the launch of TFC Sehnsa is part of a broader departmental plan to establish facilitation centres at the tehsil level. He announced that in the next phase, tehsil-level centres will also be established in Tehsil Khoi Ratta and other areas of District Bhimber, so citizens will not need to travel long distances and can access high-quality services within their

local areas.

Chairman CBR, Muhammad Raqib Khan, praised this initiative, stating that the establishment of modern facilitation centres is not only a continuation of public service but also plays a key role in ensuring transparency, faster operations, and the promotion of a tax culture in the state's revenue system.

On this occasion, the representatives of the Department of Inland Revenue reaffirmed their commitment to resolving taxpayers' issues, strengthening a transparent revenue system, and continuing reforms to further improve departmental services in the future.